



THE REAL-CHAIRS ARE CE-CERTIFIED
IN ACCORDANCE WITH THE MPA STATUTES
OF MEDICAL DEVICES, LVFS 2003:11.

MERCADO WEBGUIDE/-SHOP

Article search & REAL chair configurator



Mercado webguide/-shop

Welcome to Mercado's "new", updated and improved webguide/-shop!

From now on you can do everything from searching items to configure a complete REAL-chair. You can also search for articles in our exploded views.

Once you are logged in, you can add spare part orders or make complete chair orders. You can as well see current orders, invoices and other information.

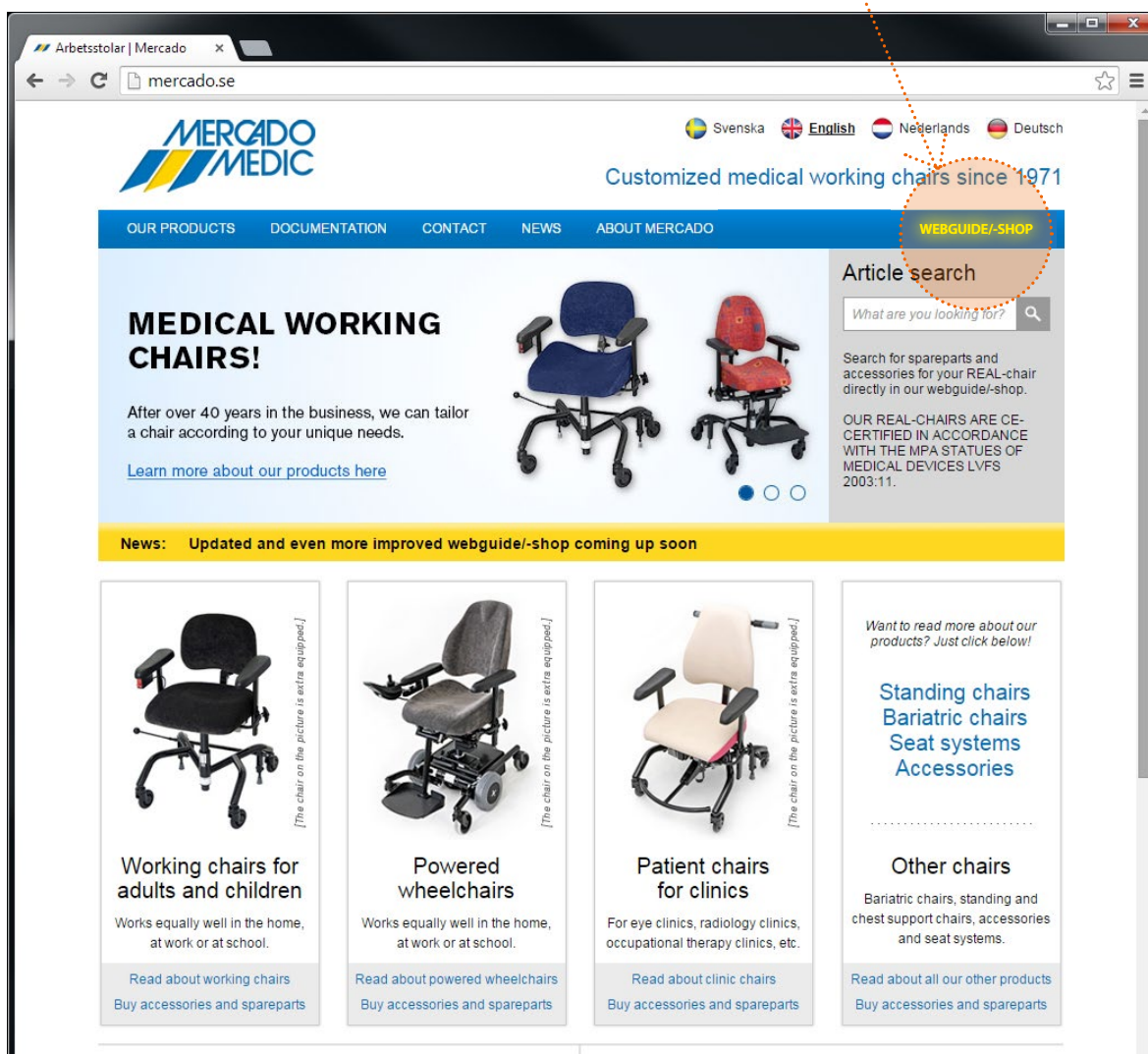
You can configure a complete chair *without* login, but without price. For price according to our Export Price List or customer specific agreement, please contact us (please see inside back cover).

Use Mercado webguide/-shop either as a tool for an article search or place your order online.

Welcome! shop.mercado.se/int

[Click here to go to the Mercado webguide/-shop!](#)

NOTE! Mercado webguide/-shop is optimized for Chrome, Safari or Firefox. They are available for free download. When using Internet Explorer, unfortunately, some functions fall away and/or cease to function.



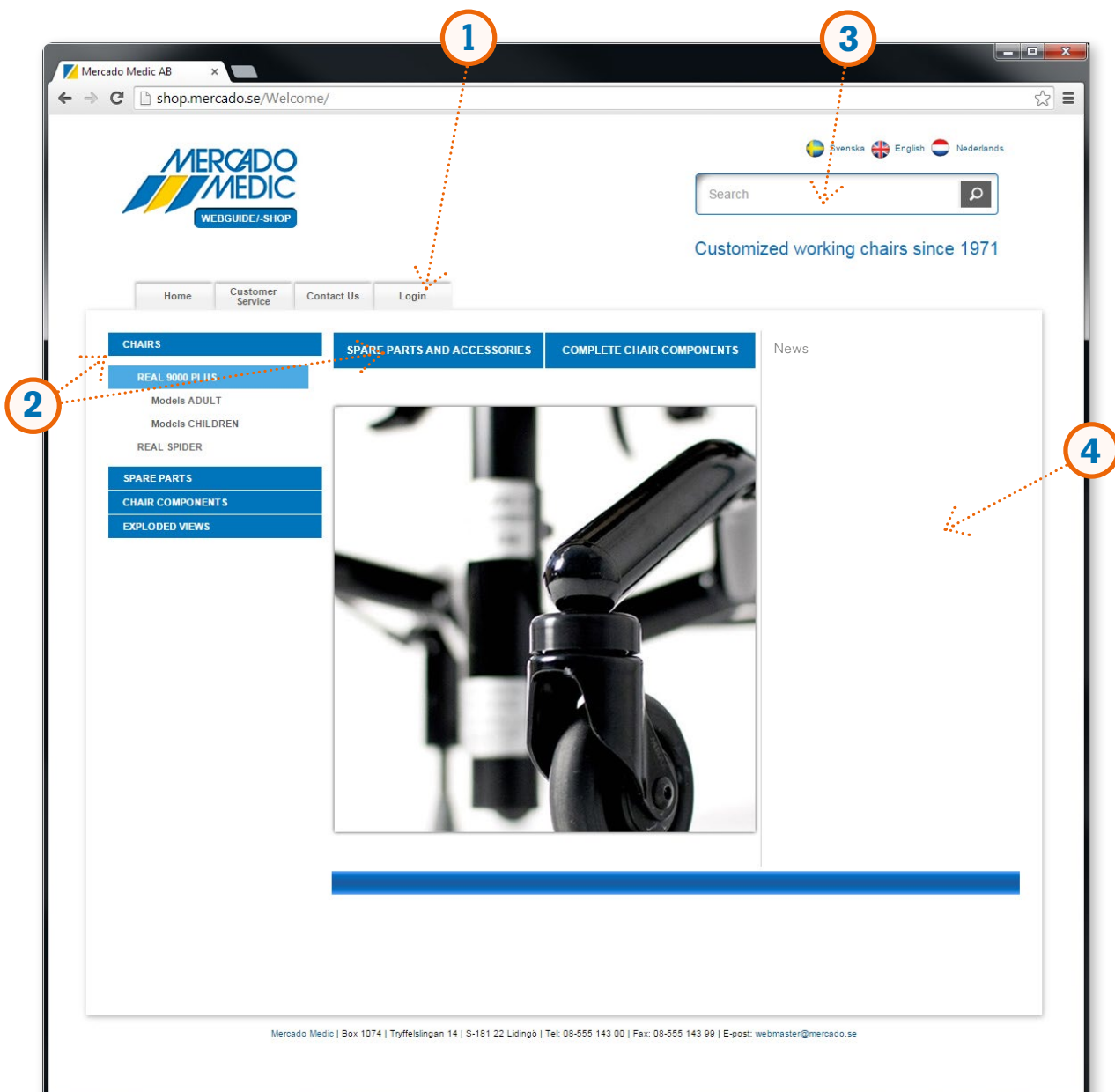
First page

There are different ways to find the product or information you are looking for. In this new, improved webguide/-shop you can build your own custom-made REAL-chair to fit your or the user's needs, in our chair configurator.

You can order spare parts/accessories for your existing REAL-chair. You can also purchase spare parts/accessories as a kit.

Below you can see how and where to find the desired information in the best manner.

- 1 You log in here! If you do not have an account, you can easily create one, please see next page.
- 2 Find what you are looking for through the product tree on the left, or via shortcuts on the page. The articles are here described with pictures.
- 3 In this search field, you can search freely of either the article or text. Very useful!
- 4 In this column you will find current information and news.




Login / customer-specific agreements and prices

A login enables you to place an order, but of course this is not a requirement. A login can also be used when you want to check on some of your eventual contract prices and see what is included in the various agreements. You can place items in your

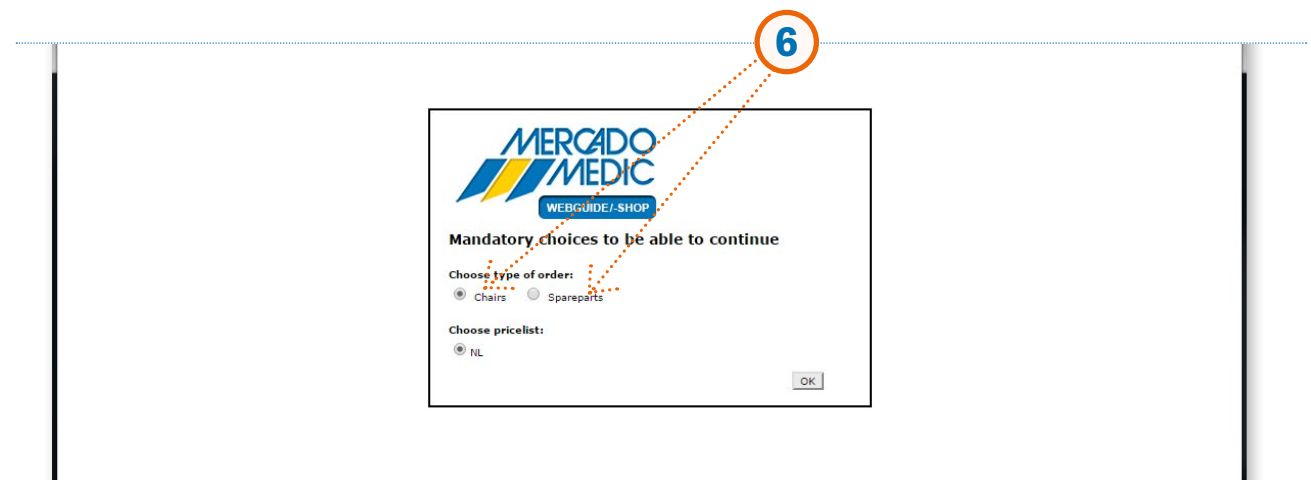
basket even *without* a login. You can as well send an e-mail with an article list, to yourself or someone else.

To be able to see prices or make a purchase, a login is required.

- 5 This is what the login-window looks like. If you are not already a customer, you can add an account.
- 6 Here you choose whether you would like to configure/order a chair or search for/purchase spare parts. You then choose which agreement you would like to see. You can not make a configuration of a chair and order spare parts in the same order. Do you want to change the agreement, you must log out and then log back in with the desired agreement.



The screenshot shows the Mercado Medic login page. At the top is the logo "MERCADO MEDIC" with "WEBGUIDE/-SHOP" below it. On the left, there is a login form with fields for "Username:" (containing "webguide") and "Password:" (containing "*****"), and a "Login" button. On the right, there are two sections: "New account" with a "New account" button, and "Forgot username or password" with a "Send" button. A red circle with the number 5 is positioned above the login form, with a dashed line pointing to it.



The screenshot shows a dialog box titled "Mandatory choices to be able to continue". It contains two sections: "Choose type of order:" with radio buttons for "Chairs" (selected) and "Spareparts"; and "Choose pricelist:" with a radio button for "NL" (selected). There is an "OK" button at the bottom right. A red circle with the number 6 is positioned above the dialog box, with a dashed line pointing to it.

Place articles in the basket

- 7 You add articles into the basket by first searching for them in the search box on the top right, or in the product tree to the left. When you have found desired article, click **Select**. If you easily want to return to an article, mark it as a favourite. Under **My profile** you will find your favourites in an overview.
- 8 When you are done and want to go on with your order, click on **View basket**. Then click on **Next** to go further on (read more about **Finalizing order** on page 9).
- 9 You can save an article list for future orders. You can as well attach another document, print or e-mail the list.

The screenshot shows the Mercado Medic website interface. At the top, there is a search bar and a welcome message. Below the navigation menu, the 'SPARE PARTS' section is active, showing a list of products. The 'Products' section displays a list of 'Seat ErgoMedic PLUS 44x48' chairs in various colors (Red, Brown, Blue, Grey). The 'result 1' section shows a detailed view of the selected product, including its stock code, description, and price. The 'View basket' button is visible. At the bottom, the 'Total' section shows the sum of the selected items, and the 'Next' button is highlighted.

Stock code	Description	Req. delivery date	Gross price	Discount	Net price	Tender	Quantity	Line sum
ST201560	Seat ErgoMedic PLUS 44x48 Hygiene fabric Grey		EUR 0%		EUR	NL	3	EUR
ST201536	Seat ErgoMedic PLUS 44x48 Skai Grey		EUR 0%		EUR	NL	3	EUR

Total: EUR


Add item: Stock code: Qty:

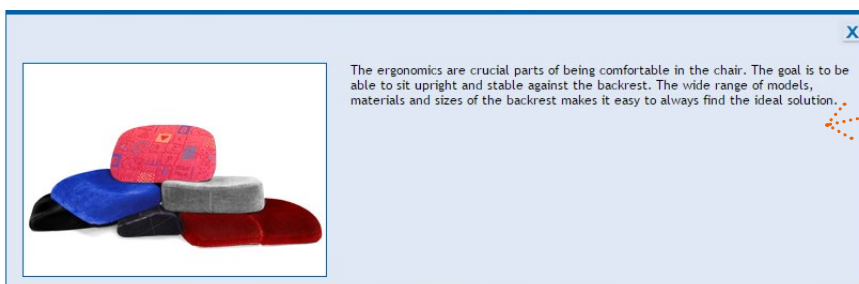
Configure a complete REAL-chair...

- 10 You choose the chair model by clicking on **CHAIRS**.
- 11 Then you click on desired model, for example **REAL 9000 PLUS** → **Models ADULT** → **Electric ADULT**.
- 12 Now you start to configure your chair. By clicking on the arrows that represent each model, you can for example choose between the seat's model and size.
- 13 Your choice and article number is shown in the right column, in this case **ST101546**. The article number is shown further down the page as well.
- 14 Beside each choice you find information about the article. If you would like more detailed information, please click on the **i**-button.
- 15 To continue the configuration, please click on **Next Choice**.

The screenshot displays the Mercado Medic website interface for configuring a chair. The top navigation bar includes links for Home, My Area, Orders, Invoices, Customer Service, Contact Us, and Log out. The main content area is divided into sections for CHAIRS, SPARE PARTS AND ACCESSORIES, and COMPLETE CHAIR COMPONENTS. The CHAIRS section shows a list of models, including REAL 9000 PLUS, Models ADULT, Manual ADULT, and Electric ADULT. The configuration panel on the right, titled 'MY CHOICES', lists various options for the chair, such as SEAT, SEAT ANGLE ADJUSTMENT, BACKREST, BACKREST MECHANISM, ARMREST, and SEAT HEIGHT. Each option has a corresponding selection box or checkbox. The bottom of the panel shows the 'Next choice' button and the selected configuration details, including the article number ST101546.

...and place it in the basket

- 16 This is an example of what a more detailed information-window can look like.
- 17 When everything is filled in, a green mark  will show in the check box, by every choice in column to the right.
- 18 When you are done with your configuration/choices, click on **Add to basket**. NOTE! If the **Add to basket**-button is not lit and no green mark is shown, more choices has to be filled in. You need to return to make these remaining choices.



Mercado Medic AB

shop.mercado.se/Welcome/

6. ARMREST MECHANISM

The armrest mechanism Plus is adjustable in width and height. They can be lowered totally, which makes sideways movement possible for the user. The armrest mechanism Plus is suitable with all the armrest cushions.





RIGHT

Right
Plus 32 cm
Placing
Right


LEFT

Left
Plus 32 cm
Placing
Left

MY CHOICES

Skai Black AR103038 Price EUR Del. time 1 days Ergonomic 35 cm Left Skai Black AR103038 Price EUR Del. time 1 days	
6. ARMREST MECHANISM Plus 32 cm Right ARM1011 Price EUR Del. time 1 days Plus 32 cm Left ARM1012 Price EUR Del. time 1 days	
7. SEAT HEIGHT High 45-73 cm (electric) 0-150 (electric) Without rotation Under armrest, Right front (electric) 90SH7010 Price EUR Del. time 1 days	
8. BASE Plus 48 x 53 Brake Forwards 90BE30 Price EUR Del. time 1 days 100 mm XL WE1010 Price EUR Del. time 1 days No Base extension BE100 Price EUR Del. time 1 days No Brakedevice 90BE400 Price EUR Del. time 1 days	
ACCESSORIES Without Legsupport LS000000 Price EUR Del. time 1 days Brake lever 35 cm f Plus-base BO1010 Price EUR Del. time 1 days	

ARM1011: Armrest Mech. Plus 32 cm R
ARM1012: Armrest Mech. Plus 32 cm L

Add to basket 

Check before you finalize the order

The screenshot shows a web browser window with the URL shop.mercado.se/Welcom/. The page displays a list of 15 items in a shopping cart. Each item row includes an article number, a description, a date (2015-02-17), a price (EUR 0%), a quantity (1), and a total price (EUR). A vertical dashed orange line on the right side of the table, labeled with a circled '20', highlights the information icon (i) in each row. At the bottom left, a circled '19' points to a 'Back' button. At the bottom center, a circled '21' points to a row of buttons: 'Save package', 'Add attachment', 'Empty basket', 'Print', and 'Email stock list'. At the bottom right, a circled '22' points to a 'Next' button. Other visible elements include a 'Price/Chair: Total: EUR EUR' label, an 'Antal stolar: 1' input field, and an 'Update' button.

Article no	Description	Date	Price	Quantity	Total	Info
ST101546	Seat ErgoMedic 44x48 Plush Grey	2015-02-17	EUR 0%	1	EUR	i
90SA00	Without seat tilt	2015-02-17	EUR 0%	1	EUR	i
SAR00	Without seat tilt regulator	2015-02-17	EUR 0%	1	EUR	i
90SAP0000	No placing Seat tilt regulator Armrest don't follow seat tilt	2015-02-17	EUR 0%	1	EUR	i
BR105546	Backrest ErgoMedic 38x26 Plush Grey	2015-02-17	EUR 0%	1	EUR	i
BRM1000	Std backrest mech Low Device R back	2015-02-17	EUR 0%	1	EUR	i
AR103038	Armrest ErgoMedic 35 cm Skai Black	2015-02-17	EUR 0%	1	EUR	i
AR103038	Armrest ErgoMedic 35 cm Skai Black	2015-02-17	EUR 0%	1	EUR	i
ARM1011	Armrest Mech. Plus 32 cm R	2015-02-17	EUR 0%	1	EUR	i
ARM1012	Armrest Mech. Plus 32 cm L	2015-02-17	EUR 0%	1	EUR	i
90SH7010	ELift High 0-150 kg Hightreg. und armrest R front	2015-02-17	EUR 0%	1	EUR	i
90BE30	Base PLUS 48x53 Brake forwards	2015-02-17	EUR 0%	1	EUR	i
WE1010	Castor 100 XL	2015-02-17	EUR 0%	1	EUR	i
90BEA00	No brake options	2015-02-17	EUR 0%	1	EUR	i
BEX00	No baseextension	2015-02-17	EUR 0%	1	EUR	i
LS0000000	No legsupport	2015-02-17	EUR 0%	1	EUR	i
BD1010	Brake lever 35 cm f Plus-base	2015-02-17	EUR 0%	1	EUR	i

Price/Chair: Total: EUR EUR

Antal stolar: 1 Update

Back Save package Add attachment Empty basket Print Email stock list Next

- 19 Make sure the article list looks correct. If you want to change anything, click on **Back**.
- 20 If you want to add a question or any information, click on the **i**-icon and write your text. Your notes will show under "Article no/Description".
- 21 You can save your configuration, add a document, print or e-mail the article list.
- 22 When you are done and want to go on with your order, please click **Next**.

Finalizing order

- 23** Next step is to choose delivery address. Here you can add the number of the purchase/order or reference/labeling and choose kind of payment method as well. Click on **NEXT** for **Order Preview**.
- 24** If you are satisfied please click on **Place order**. When you have confirmed it you will receive an order confirmation by e-mail, which shows that the order has been sent into our ordersystem.

23

Mercado Medic AB
shop.mercado.se/Welcome/

WELCOME ROBIN NETHERLANDS
Selected customer: Mercado Medic Nederland BV

Search

Customized working chairs since 1971

Home My Area Orders Invoices Customer Service Contact Us Log out

18 items EUR

CHAIRS Order Details Step 1 2 3

Company name: Mercado Medic Nederland BV

Delivery address: 1HOLLAND - Mercado Medic Netherl

Name: Mercado Medic Nederland BV

Address1:

Address2:

24

Mercado Medic AB
shop.mercado.se/Welcome/

WELCOME ROBIN NETHERLANDS
Selected customer: Mercado Medic Nederland BV

Search

Customized working chairs since 1971

Home My Area Orders Invoices Customer Service Contact Us Log out

6 items EUR

SPARE PARTS
CHAIR COMPONENTS
EXPLODED VIEWS

Order Preview Step 1 2 3

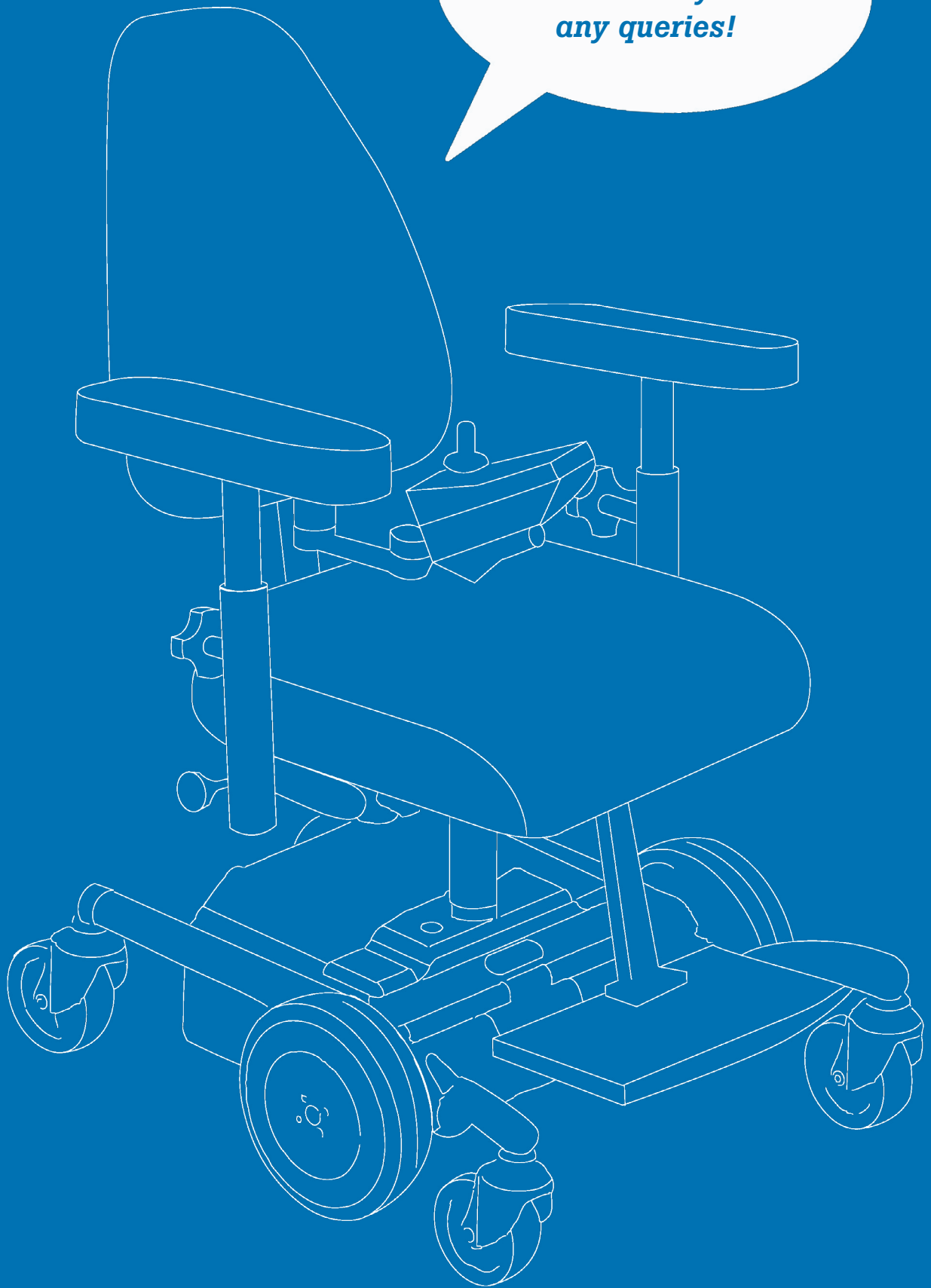
Invoice customer: (Mercado Medic Nederland BV)
Invoice address:
Delivery address: Mercado Medic Nederland BV

Order Type: Order
Order date:
Customer: Mercado Medic Nederland BV
Delivery customer: Mercado Medic Nederland BV
Telephone number:
Your order
Reference/Marking:
Shipment options: Complete, earliest possible

Stock code	Description	Req. delivery date	Gross price	Discount	Net price	Tender	Quantity	Line sum
ST201560	Seat ErgoMedic PLUS 44x48 Hygiene fabric Grey	2015-02-17	EUR	0%	EUR		3	EUR
ST201538	Seat ErgoMedic PLUS 44x48 Skai Grey	2015-02-17	EUR	0%	EUR		3	EUR
Total:								EUR

Previous Place order

*Please don't hesitate
to contact us if you have
any queries!*



We hope you will be satisfied and want to continue using Mercado shop for your future orders!

Queries regarding [Mercado webshop](#), please contact:
webmaster@mercado.se

Queries regarding orders, please contact:
order@mercado.se

My own notes

