

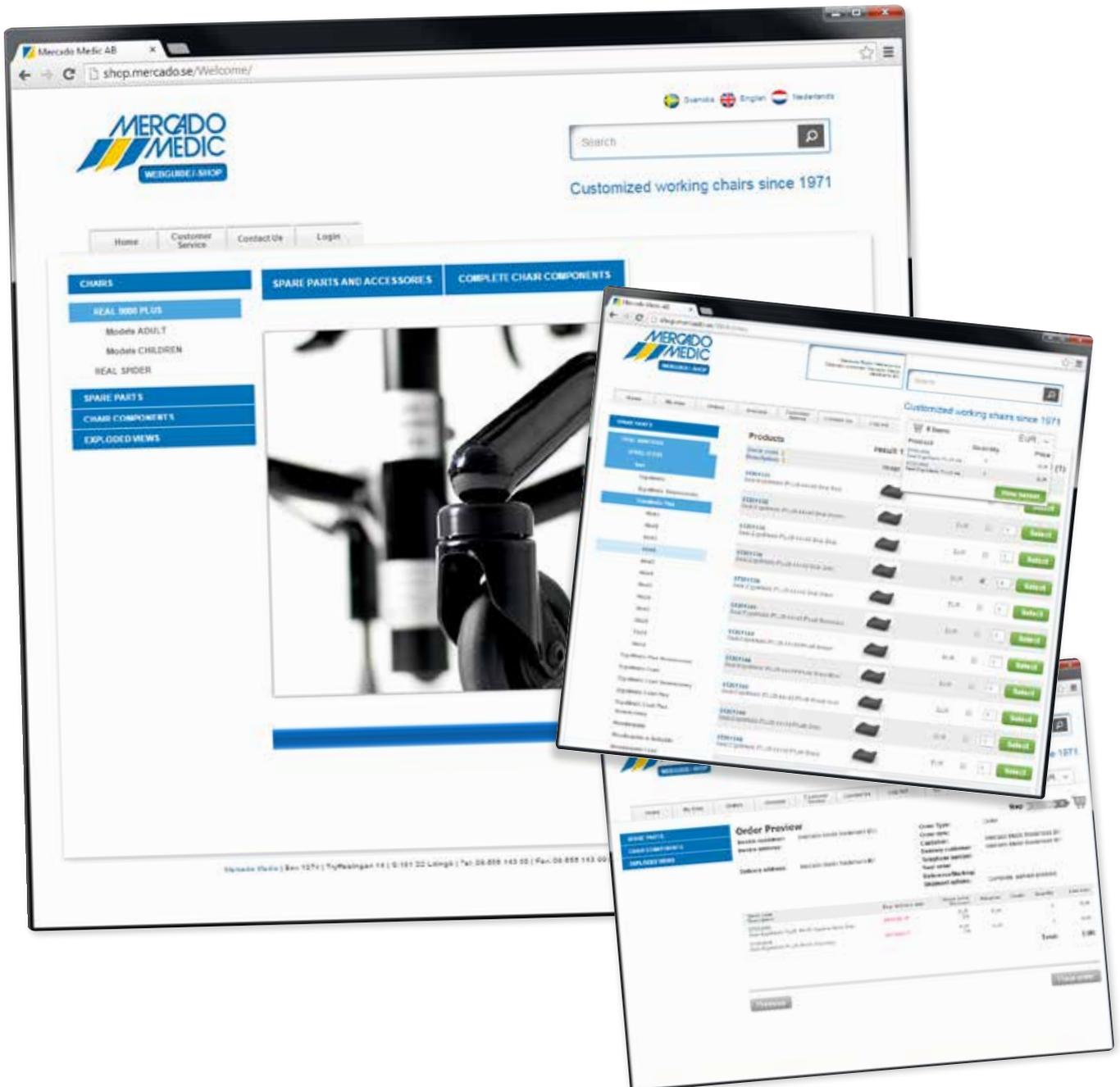


THE REAL-CHAIRS ARE CE-CERTIFIED
IN ACCORDANCE WITH THE MPA STATUTES
OF MEDICAL DEVICES, LVFS 2003:11.

MERCADO WEBGUIDE/-SHOP

2015-02

Article search & REAL chair configurator



Mercado webguide/-shop

Welcome to Mercado's "new", updated and improved webguide/-shop!

From now on you can do everything from searching items to configure a complete REAL-chair. You can also search for articles in our exploded views.

Once you are logged in, you can add spare part orders or make complete chair orders. You can as well see current orders, invoices and other information.

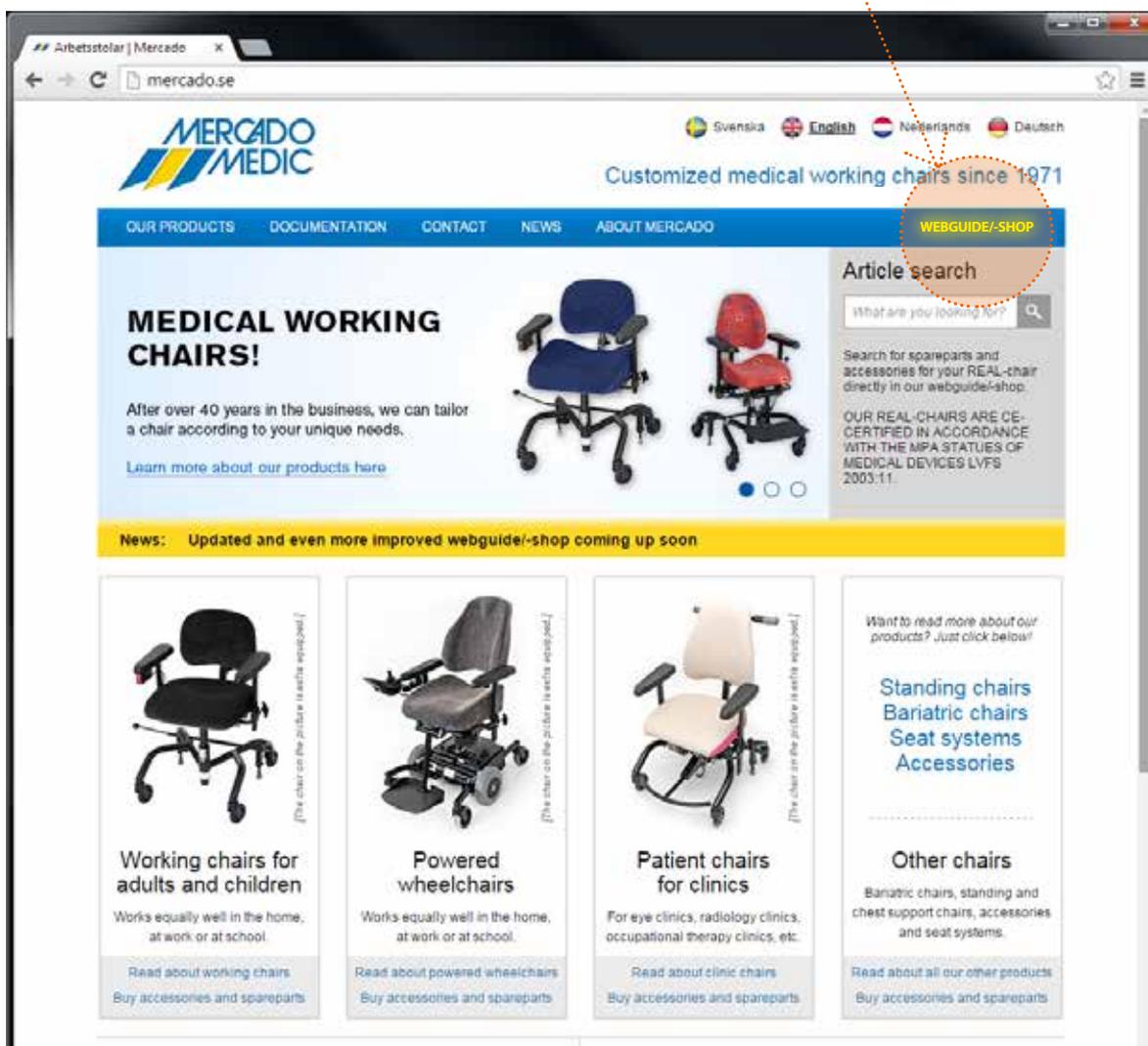
You can configure a complete chair *without* login, but without price. For price according to our Export Price List or customer specific agreement, please contact us (please see inside back cover).

Use Mercado webguide/-shop either as a tool for an article search or place your order online.

Welcome! shop.mercado.se/int

[Click here to go to the Mercado webguide/-shop!](#)

NOTE! Mercado webguide/-shop is optimized for Chrome, Safari or Firefox. They are available for free download. When using Internet Explorer, unfortunately, some functions fall away and/or cease to function.



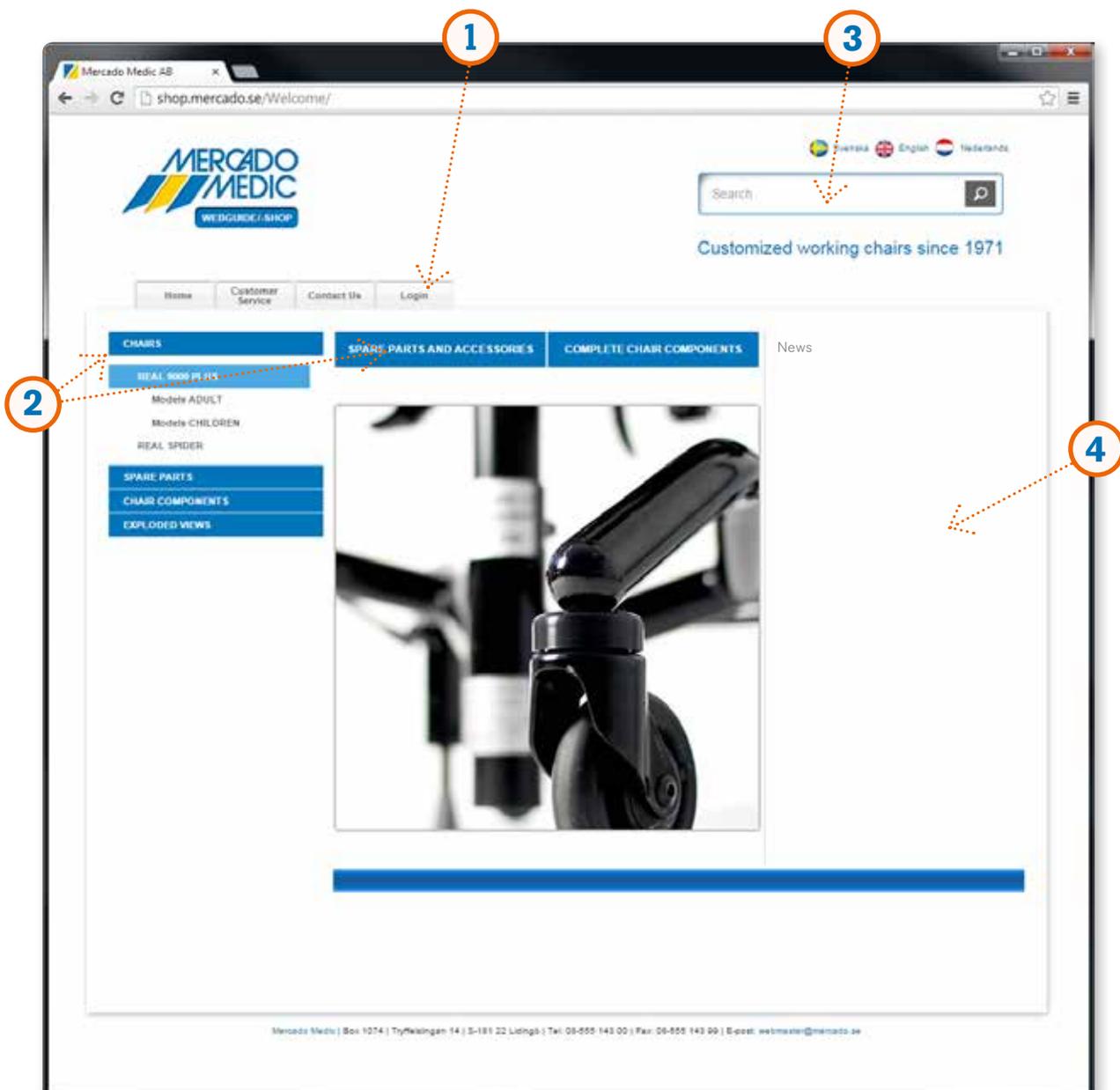
First page

There are different ways to find the product or information you are looking for. In this new, improved webguide/-shop you can build your own custom-made REAL-chair to fit your or the user's needs, in our chair configurator.

You can order spare parts/accessories for your existing REAL-chair. You can also purchase spare parts/accessories as a kit.

Below you can see how and where to find the desired information in the best manner.

- 1 You log in here! If you do not have an account, you can easily create one, please see next page.
- 2 Find what you are looking for through the product tree on the left, or via shortcuts on the page. The articles are here described with pictures.
- 3 In this search field, you can search freely of either the article or text. Very useful!
- 4 In this column you will find current information and news.



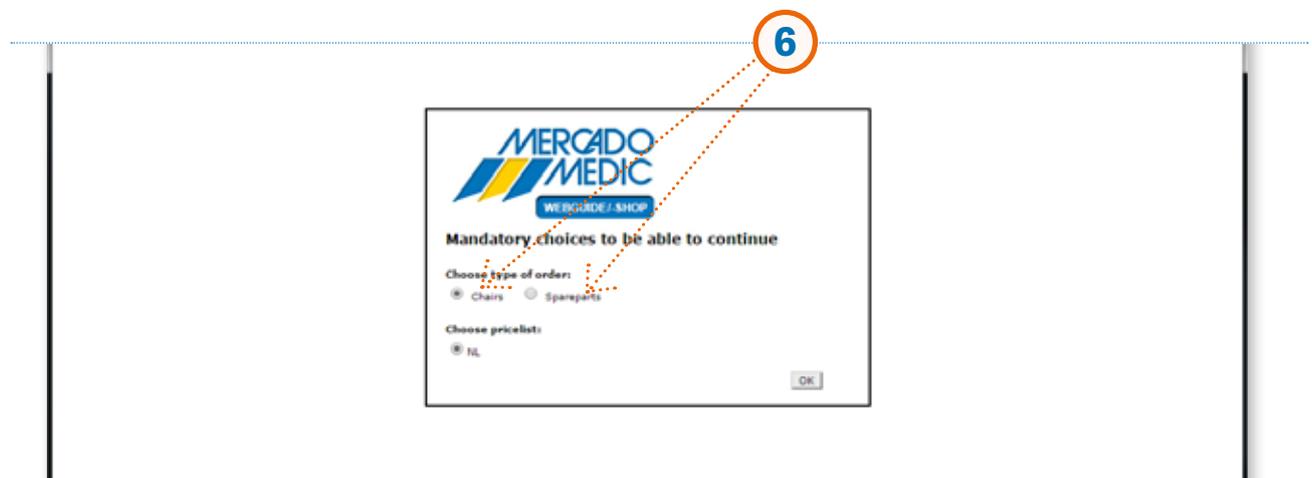
Login / customer-specific agreements and prices

A login enables you to place an order, but of course this is not a requirement. A login can also be used when you want to check on some of your eventual contract prices and see what is included in the various agreements. You can place items in your

basket even *without* a login. You can as well send an e-mail with an article list, to yourself or someone else.

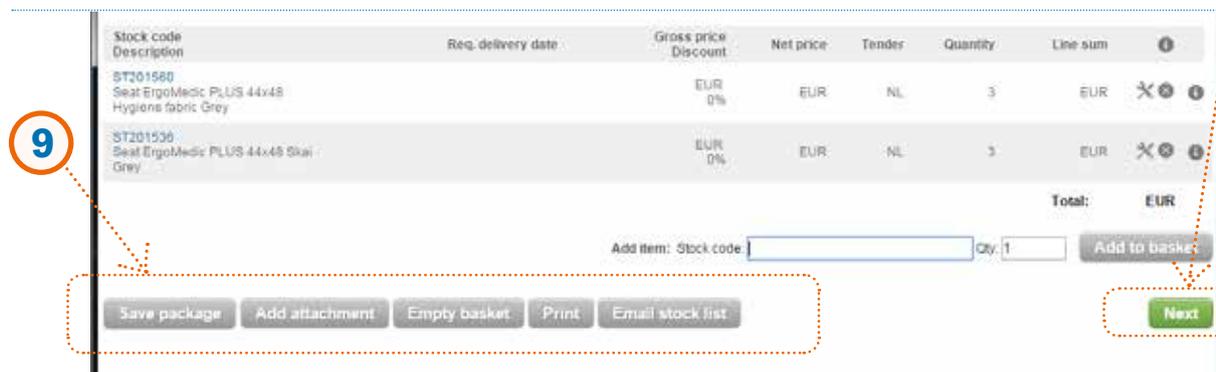
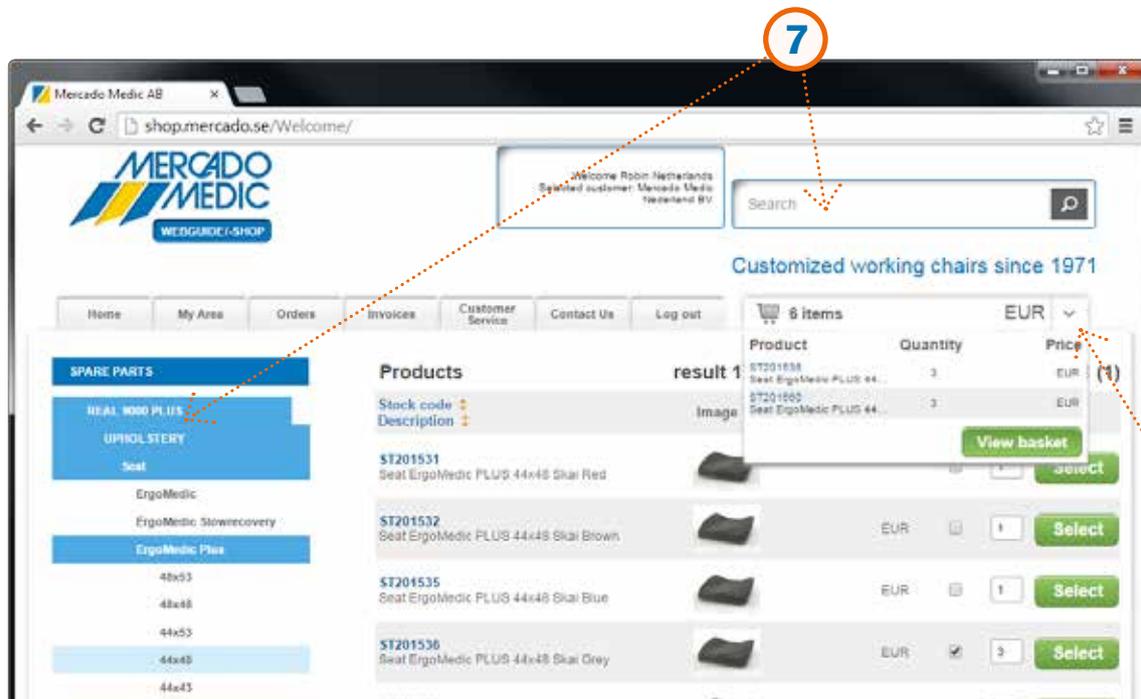
To be able to see prices or make a purchase, a login is required.

- 5 This is what the login-window looks like. If you are not already a customer, you can add an account.
- 6 Here you choose whether you would like to configure/order a chair or search for/purchase spare parts. You then choose which agreement you would like to see. You can not make a configuration of a chair and order spare parts in the same order. Do you want to change the agreement, you must log out and then log back in with the desired agreement.



Place articles in the basket

- 7 You add articles into the basket by first searching for them in the search box on the top right, or in the product tree to the left. When you have found desired article, click **Select**. If you easily want to return to an article, mark it as a favourite. Under **My profile** you will find your favourites in an overview.
- 8 When you are done and want to go on with your order, click on **View basket**. Then click on **Next** to go further on (read more about **Finalizing order** on page 9).
- 9 You can save an article list for future orders. You can as well attach another document, print or e-mail the list.



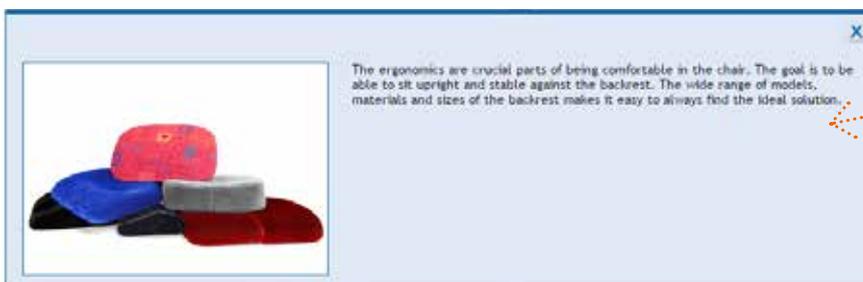
Configure a complete REAL-chair...

- 10 You choose the chair model by clicking on **CHAIRS**.
- 11 Then you click on desired model, for example **REAL 9000 PLUS** → **Models ADULT** → **Electric ADULT**.
- 12 Now you start to configure your chair. By clicking on the arrows that represent each model, you can for example choose between the seat's model and size.
- 13 Your choice and article number is shown in the right column, in this case **ST101546**. The article number is shown further down the page as well.
- 14 Beside each choice you find information about the article. If you would like more detailed information, please click on the **i**-button.
- 15 To continue the configuration, please click on **Next Choice**.

The screenshot displays the Mercado Medic website interface for configuring a chair. The main navigation bar includes 'Home', 'My Area', 'Orders', 'Invoices', 'Customer Service', 'Contact Us', and 'Log out'. The page title is 'START BUILDING YOUR CHAIR NOW!'. The '1. SEAT' section provides detailed information about the ErgoMedic seat, including a diagram showing dimensions (44 cm, 40 cm, 48 cm) and a 'MATERIAL' section with a 'PLUSH' color palette. The 'MY CHOICES' sidebar on the right lists various options, including 'MODEL', 'SEAT', 'SEAT ANGLE ADJUSTMENT', 'BACKREST', 'ARMREST', 'SEAT HEIGHT', and 'BASE'. A 'Next choice' button is visible at the bottom of the sidebar. A dropdown menu at the bottom of the page shows the selected article number: 'ST101546 - Seat Ergonomic 44x40 Plush'. Red dashed lines with numbered callouts (10-15) point to specific elements on the page.

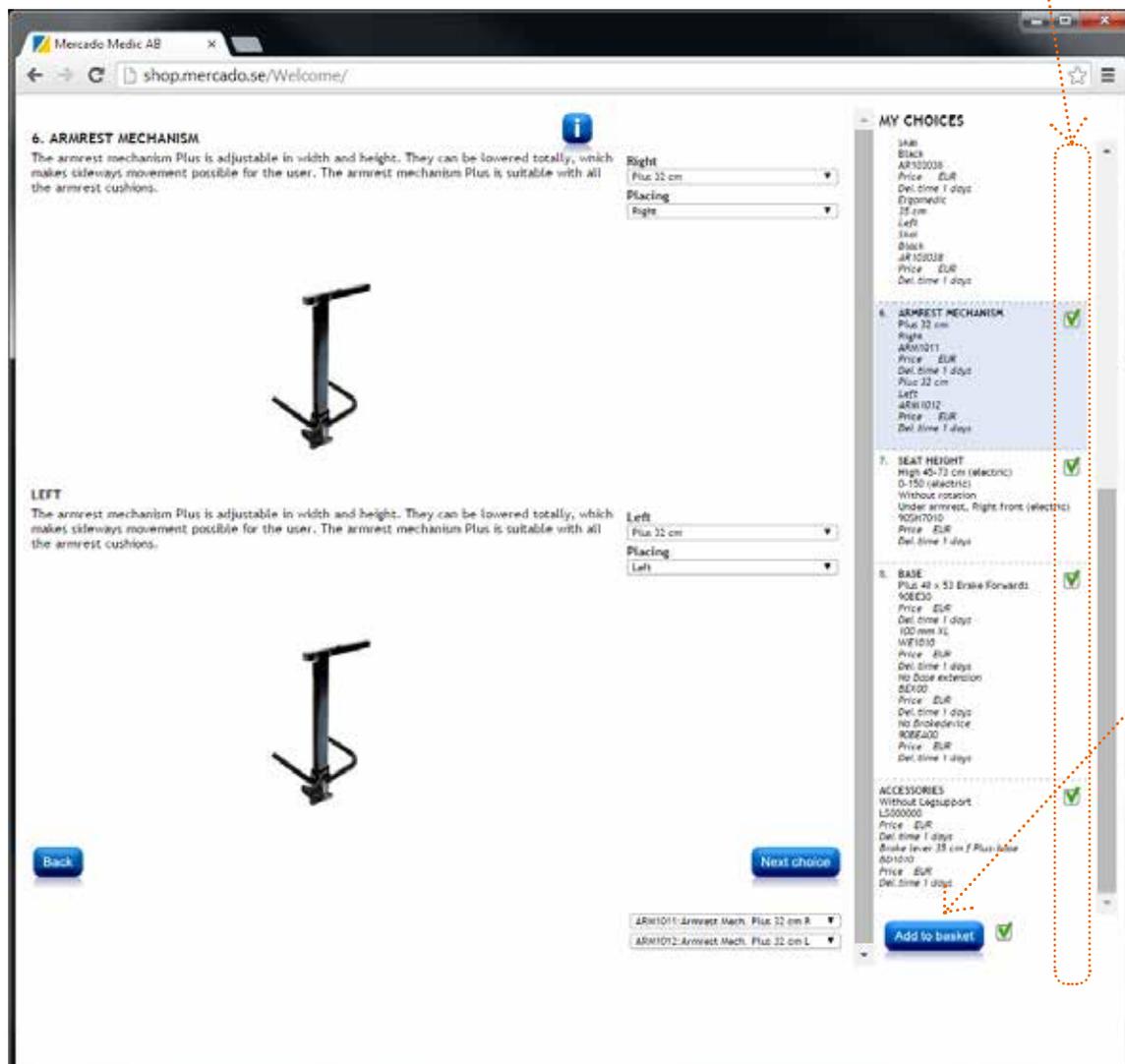
...and place it in the basket

- 16 This is an example of what a more detailed information-window can look like.
- 17 When everything is filled in, a green mark will show in the check box, by every choice in column to the right.
- 18 When you are done with your configuration/choices, click on **Add to basket**. NOTE! If the **Add to basket**-button is not lit and no green mark is shown, more choices has to be filled in. You need to return to make these remaining choices.



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Check before you finalize the order

The screenshot shows a web browser window with the URL shop.mercado.se/Welcome/. The page displays a list of 16 items in a table format. Each row contains the article number, description, date (2015-02-17), price (EUR 0%), quantity (1), and currency (EUR). A vertical dashed orange line on the right side of the table is labeled with a circled '20'. At the bottom of the page, there is a navigation bar with buttons: 'Back', 'Save package', 'Add attachment', 'Empty basket', 'Print', 'Email stock list', and 'Next'. A dashed orange line points from a circled '19' to the 'Back' button. Another dashed orange line points from a circled '21' to the 'Save package', 'Add attachment', 'Empty basket', 'Print', and 'Email stock list' buttons. A third dashed orange line points from a circled '22' to the 'Next' button. The 'Next' button is highlighted with a green background.

Article no	Description	Date	Price	Quantity	Currency
ST101546	Seat ErgoMedic 44x48 Plush Grey	2015-02-17	EUR 0%	1	EUR
90SAD0	Without seat tilt	2015-02-17	EUR 0%	1	EUR
SAR00	Without seat tilt regulator	2015-02-17	EUR 0%	1	EUR
90SAP0000	No placing Seat tilt regulator Armrest don't follow seat tilt	2015-02-17	EUR 0%	1	EUR
BR105546	Backrest ErgoMedic 36x26 Plush Grey	2015-02-17	EUR 0%	1	EUR
BRM1000	3rd backrest mech Low Device R back	2015-02-17	EUR 0%	1	EUR
AR103038	Armrest ErgoMedic 35 cm Skai Black	2015-02-17	EUR 0%	1	EUR
AR103038	Armrest ErgoMedic 35 cm Skai Black	2015-02-17	EUR 0%	1	EUR
ARM1011	Armrest Mech. Plus 32 cm R.	2015-02-17	EUR 0%	1	EUR
ARM1012	Armrest Mech. Plus 32 cm L.	2015-02-17	EUR 0%	1	EUR
90SH7010	ELITE High 0-150 kg Highreg. und armrest R front	2015-02-17	EUR 0%	1	EUR
90BE30	Base PLUS 48x53 Brake forwards	2015-02-17	EUR 0%	1	EUR
WE1010	Caster 100 XL	2015-02-17	EUR 0%	1	EUR
90BEA00	No brake options	2015-02-17	EUR 0%	1	EUR
BEX00	No base extension	2015-02-17	EUR 0%	1	EUR
LS000000	No leg support	2015-02-17	EUR 0%	1	EUR
BD1010	Brake lever 35 cm f Plus-base	2015-02-17	EUR 0%	1	EUR

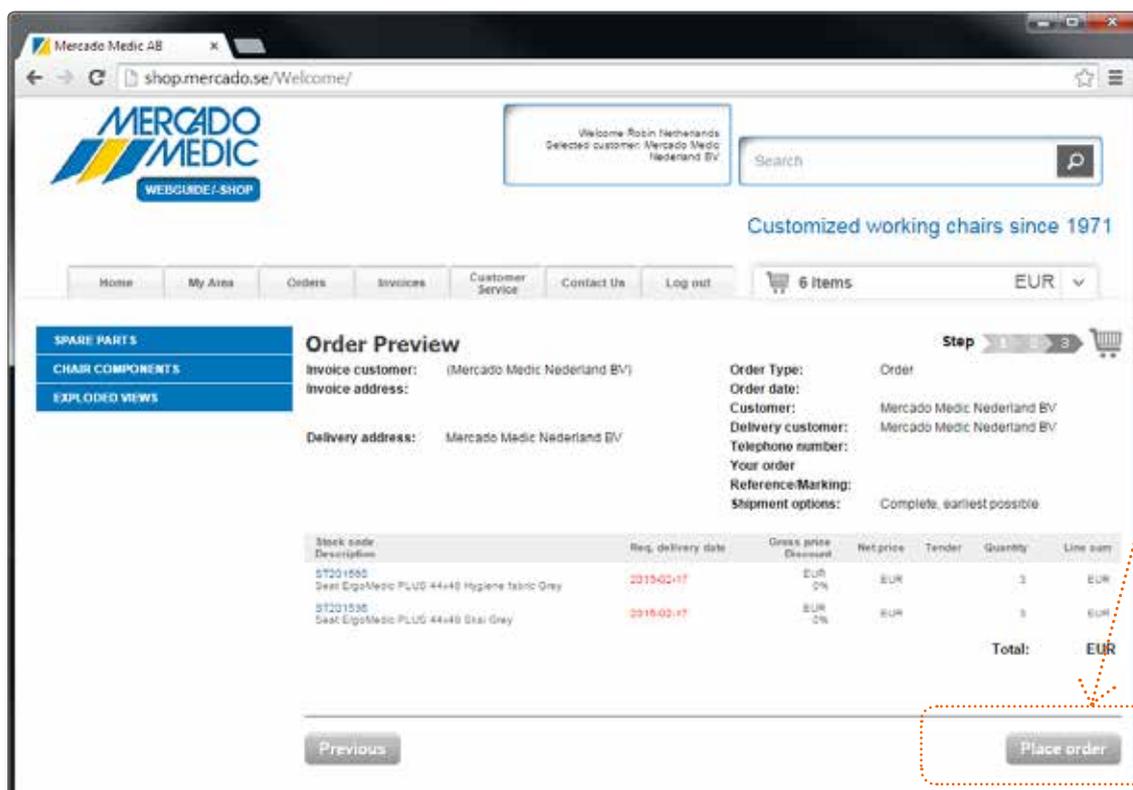
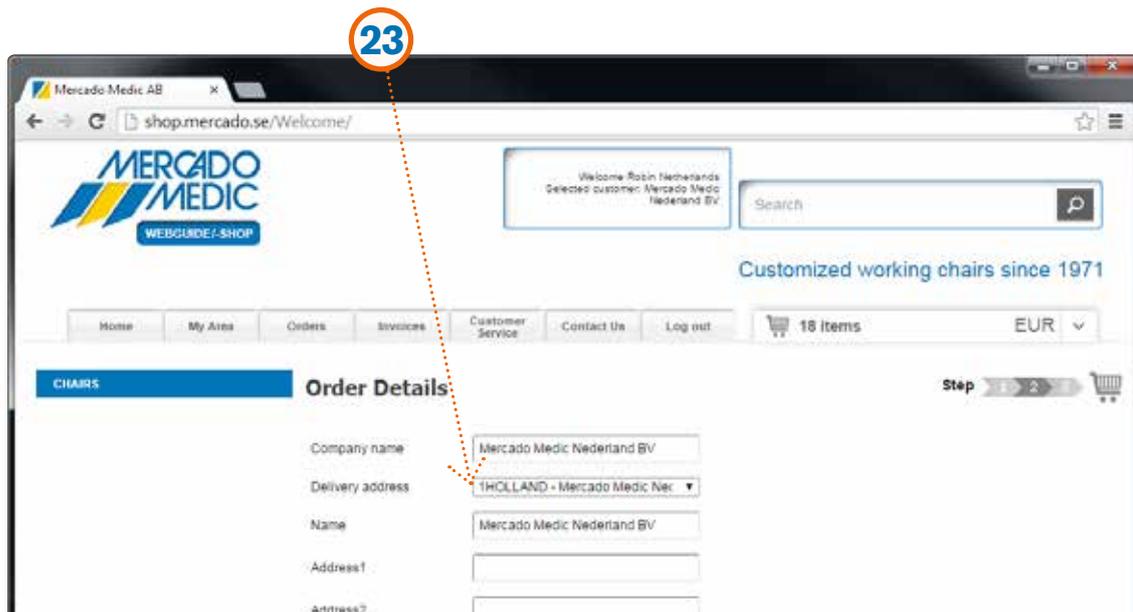
Price/Chair: EUR
Total: EUR

Article list:

- 19 Make sure the article list looks correct. If you want to change anything, click on **Back**.
- 20 If you want to add a question or any information, click on the **i**-icon and write your text. Your notes will show under "Article no/Description".
- 21 You can save your configuration, add a document, print or e-mail the article list.
- 22 When you are done and want to go on with your order, please click **Next**.

Finalizing order

- 23 Next step is to choose delivery address. Here you can add the number of the purchase/order or reference/labeling and choose kind of payment method as well. Click on NEXT for **Order Preview**.
- 24 If you are satisfied please click on **Place order**. When you have confirmed it you will receive an order confirmation by e-mail, which shows that the order has been sent into our ordersystem.



*Please don't hesitate
to contact us if you have
any queries!*

